

#### Kirby Morgan Dive Systems, Inc.<sup>®</sup> 1430 Jason Way, Santa Maria, California 93455

1430 Jason Way, Santa Maria, California 93455 Phone: 805/928-7772 Fax: 805/928-0342 www.kirbymorgan.com e-mail: kmdsi@kirbymorgan.com

### Bulletin #1 of 2020. January 23, 2020 **CAUTION BULLETIN** Counterfeit Kirby Morgan Equipment, Unauthorized Sellers, Uncertified Service and Repairs

Products Affected: All Kirby Morgan® helmets and BandMasks®

Buyer Beware! Always purchase Kirby Morgan<sup>®</sup> equipment, service and repairs from an authorized Kirby Morgan<sup>®</sup> dealer. All authorized and trained Kirby Morgan<sup>®</sup> dealers are listed on our website: <u>www.kirbymorgan.com/dealers</u>.

Counterfeit Kirby Morgan<sup>®</sup> equipment and unauthorized service and repair have been offered for sale online by unauthorized sources from around the world. Unauthorized sources do not have the proper certification, training or knowledge to support or maintain Kirby Morgan life support equipment.

It is of utmost concern that customers may not be receiving genuine Kirby Morgan® parts and/or service by using unauthorized sources. Only genuine Kirby Morgan® parts will properly maintain and keep in functional working order Kirby Morgan® equipment.



An example of counterfeit BandMasks<sup>®</sup> and regulators These are being made in China by Yantai Haiyun Diving Equipment Co. Ltd., Taida Machinery Industry Co., Limited and Qingdao Taidarh Machinery Industry Co.

# NOTICE

The use of counterfeit parts and/or unauthorized service or repair of Kirby Morgan equipment is not only a serious safety hazard, it will also nullify any warranties and certifications.





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### **A** WARNING

Counterfeits, although similar in appearances (including packaging), are not the same strength or quality. Please DO NOT be fooled into thinking they are the "real thing". Spare parts obtained from unauthorized sources may be made of inferior materials, not to specifications and poor quality that will interfere with the performance characteristics of the life support equipment and may jeopardize the diver's safety. This can lead to improper function or failure of your Kirby Morgan<sup>®</sup> equipment, possibly causing serious injury or death!

## **A** WARNING

When purchasing helmets, masks or spare parts, always insist on Kirby Morgan genuine parts. Although other parts may look the same, they may not be manufactured to the same standards of quality. Improperly manufactured parts can cause accidents.

Please contact your authorized KMDSI dealer or e-mail <u>kmdsi@kirbymorgan.com</u> for more information.

